
**NOTICE OF AUTHORIZATION OF A CLASS ACTION IN QUEBEC
CONCERNING UBER AND UBER EATS**
Superior Court file 500-06-001224-233

Summary of the Class Action

On February 13, 2025, the Superior Court authorized a class action against Uber Technologies Inc., Uber Rasier Canada inc., Uber Portier Canada inc., and Uber Castor Canada inc. (hereinafter “Uber”) and appointed as Representative Plaintiff Ms. Ohayon for the purposes of the class action.

The class action has been authorized on behalf of all persons who fall under the definition of the following class:

All persons in Quebec who, from September 6, 2019, after cancelling their Uber Ride or Uber Eats (or after Uber initiated the cancellation) were charged any amounts by Uber that were not precisely indicated in the contract.

The Representative Plaintiff claims that Uber contravened Quebec’s *Consumer Protection Act* because it allegedly charged a predetermined cancellation fee, did not specify that amount in the general terms and conditions of its platform, and stated that cancellation fees “may” be charged when users are, in fact, required to pay that amount.

These allegations are contested by Uber, and a trial will be held at a later date to allow the parties to make their representations.

You may consult the authorization judgment by clicking [here](#). The Court-authorized common questions and conclusions sought are reproduced in English with a French translation at the end of this notice.

Your Rights

If you wish to remain a member of the class action, you have nothing to do. All members who fall under the definition of the class described above are automatically part of the class action and will be bound by any judgment or settlement to be reached in the class action.

As a class member, you can ask to intervene in support of the Representative Plaintiff if your intervention will be useful to advance the proceedings. No class member other than the Representative Plaintiff or an intervenor may be required to pay legal costs arising from the class action.

If you **do not wish to be bound** by the class action for any reason, you must opt out of the class action by **April 30, 2026**. To opt out, you must notify the court office of the Superior Court of Quebec in writing. Your letter must indicate that you wish to opt out of the class action, specify the class action’s court number, and be sent to the following address:

Greffe de la Cour supérieure du Québec
(Ohayon c. Uber, SCM no. 500-06-001224-233)
1, rue Notre-Dame Est
Montréal (Québec) H2Y 1B6

If you choose to opt out of the class action, you will not be bound by any final judgment or settlement agreement relating to the class action.

Contact Information

If you have any questions regarding this class action, you can contact class counsel:

LPC Avocats Mtre Joey Zukran 276 Saint-Jacques Street, Suite 801 Montreal, Quebec, H2Y 1N3 Tel.: (514) 379-1572 Fax: (514) 221-4441 Email: jzukran@lpclex.com	Renno Vathilakis Inc. Mtre Michael Vathilakis 145 St. Pierre, Suite 201 Montreal, Quebec, H2Y 2L6 Tel: (514) 937-1221 Fax: (514) 221-3334 Email: mvathilakis@renvath.com
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You can also consult class counsel's website dedicated to this class action: www.lpclex.com/uber.

**THE PUBLICATION OF THIS NOTICE HAS BEEN AUTHORIZED BY THE
SUPERIOR COURT OF QUEBEC**

Questions communes / common questions:

<p>a) En facturant des frais d'annulation, Uber enfreint-elle le titre I de la LPC (articles 12 ou 13) et, dans l'affirmative, les membres du groupe ont-ils droit à un remboursement, à des dommages compensatoires ou punitifs en vertu de l'article 272 LPC ?</p> <p>b) En facturant des frais d'annulation, Uber enfreint-elle le titre II de la LPC (articles 215, 219 et 228) et, dans l'affirmative, les membres du groupe ont-ils droit à un remboursement, à des dommages compensatoires ou punitifs en vertu de l'article 272 LPC ?</p> <p>c) Une mesure injonctive devrait-elle être ordonnée afin d'interdire à Uber de continuer à se livrer à des pratiques déloyales, fausses et trompeuses, ainsi qu'à dissimuler des faits importants ?</p> <p>d) Uber a-t-elle agi de mauvaise foi ?</p>	<p>a) By charging a cancellation fee, does Uber violate Title I of the CPA (ss. 12 or 13), and, if so, are Class members entitled to a refund, compensatory or punitive damages pursuant to s. 272 CPA?</p> <p>b) By charging a cancellation fee, does Uber violate Title II of the CPA (ss. 215, 219 and 228), and, if so, are Class members entitled to a refund, compensatory or punitive damages pursuant to s. 272 CPA?</p> <p>c) Should an injunctive remedy be ordered to prohibit Uber from continuing to perpetrate its unfair, false, misleading, and/or deceptive conduct, as well as its concealment of important facts?</p> <p>d) Did Uber act in bad faith?</p>
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Conclusions recherchées / conclusions sought :

<p>ACCUEILLIR l'action collective de la demanderesse contre les défenderesses;</p>	<p>GRANT the Representative Plaintiff's action against Defendants;</p>
<p>ORDONNER aux défenderesses de cesser : (a) de réclamer des frais pour l'annulation d'une course Uber qui ne sont pas précisément indiqués dans le contrat; et (b) de facturer un montant fixé à l'avance (c'est-à-dire le prix total de la commande) pour les commandes passées sur Uber Eats et pour l'annulation d'une Course Uber;</p>	<p>ORDER the Defendants to cease: (a) claiming costs for cancelling an Uber Ride that are not precisely indicated in the contract; and (b) charging a stipulated fixed amount (i.e. the total price of the order) for orders placed on Uber Eats and for cancelling an Uber Ride;</p>
<p>CONDAMNER les défenderesses, solidairement, à verser aux membres du groupe un montant à déterminer à titre de dommages compensatoires (sous forme de remboursement du montant total des frais d'annulation illégalement facturés par Uber pour son service de « course », son service « Uber Eats » et son « service de livraison ») et ORDONNER le recouvrement collectif de ces sommes;</p>	<p>CONDEMN the Defendants, solidarily, to pay to the members of the Class an amount to be determined in compensatory damages (by way of refunds in the aggregate amount of the cancellation fees unlawfully charged by Uber for its "ride" service, "Uber Eats" service and its "delivery service"), and ORDER collective recovery of these sums;</p>
<p>CONDAMNER les défenderesses, solidairement, à verser aux membres du groupe un montant à être déterminé à titre de dommages punitifs, et ORDONNER le recouvrement collectif de cette somme;</p>	<p>CONDEMN the Defendants, solidarily, to pay to the members of the Class an amount to be determined in punitive damages, and ORDER collective recovery of this sum;</p>
<p>CONDAMNER les défenderesses, solidairement, à payer les intérêts et l'indemnité additionnelle à compter de la date de signification de la <i>Demande en autorisation d'exercer une action collective</i>;</p>	<p>CONDEMN the Defendants, solidarily, to pay interest and the additional indemnity on the above sums according to law from the date of service of the <i>Application to Authorize the Bringing of a Class Action</i>;</p>
<p>ORDONNER aux défenderesses, solidairement, de déposer au greffe de cette Cour la totalité des sommes faisant partie du recouvrement collectif, avec intérêts et frais;</p>	<p>ORDER the Defendants, solidarily, to deposit in the office of this Court the totality of the sums which forms part of the collective recovery, with interest and costs;</p>
<p>ORDONNER que les réclamations des membres individuels du groupe fassent l'objet d'une liquidation collective si la preuve le permet et, à défaut, d'une liquidation individuelle;</p>	<p>ORDER that the claims of individual Class members be the object of collective liquidation if the proof permits and alternately, by individual liquidation;</p>
<p>CONDAMNER solidairement les défenderesses à supporter les frais de la présente action, y compris les frais d'avis, les</p>	<p>CONDEMN the Defendants, solidarily, to bear the costs of the present action including the cost of notices, the cost of management of claims</p>

frais de gestion des réclamations et les frais d'experts, le cas échéant, y compris les frais d'experts nécessaires à l'établissement du montant des ordonnances de recouvrement collectif;	and the costs of experts, if any, including the costs of experts required to establish the amount of the collective recovery orders;
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