

**NOTICE OF SETTLEMENT APPROVAL HEARING IN  
CLASS ACTION AGAINST TICKETMASTER AND TICKETSNOW**

**IF YOU PURCHASED A TICKET TO AN EVENT IN QUEBEC  
USING THE WWW.TICKETMASTER.CA SITE OR MOBILE APP,  
YOU MAY BE AFFECTED BY A PROPOSED CLASS ACTION SETTLEMENT**

**NOTICE OF PROPOSED SETTLEMENT**

This Notice advises you of a proposed settlement of a class action brought in Quebec regarding the sale of tickets via [www.ticketmaster.ca](http://www.ticketmaster.ca) and Ticketmaster's mobile application. The case at issue is:

- The claim in *Abihisira v. StubHub, Inc., Ticketmaster and others*, Quebec Superior Court File No. 500-06-000754-156 (District of Montreal), dealing with tickets purchased via [www.ticketmaster.ca](http://www.ticketmaster.ca) (desktop and mobile).

**WHAT IS THE CLASS ACTION ABOUT?**

The plaintiff alleges that some of the tickets sold via [www.ticketmaster.ca](http://www.ticketmaster.ca) were charged at a higher price than advertised at the first step of the sales process, and that fees associated with the purchase were disclosed later in the purchase process. The courts have made no determination of the merits of those allegations.

**WHO IS INCLUDED IN THE SETTLEMENT CLASS?**

Consumers residing in Quebec who purchased on the primary market at least one (1) ticket to an event in the Province of Quebec using either

- a mobile phone or other mobile device via either [www.ticketmaster.ca](http://www.ticketmaster.ca) or one of the Ticketmaster mobile applications, between June 23, 2013 and May 24, 2017, or
- with respect to certain Quebec Venues, the [www.ticketmaster.ca](http://www.ticketmaster.ca) website with the use of a desktop computer or standard internet browser, between September 30, 2015 and May 24, 2017.

**IS THE SETTLEMENT IN PLACE NOW?**

No. The Settlement must be approved by the Superior Court of Quebec before it comes into force.

**WHEN IS THE APPROVAL HEARING?**

The approval hearing will be held on March 14<sup>th</sup>, 2018 at 9h00 in Room 2.08 of the Montreal Court House.

**WHAT ARE THE SETTLEMENT BENEFITS?**

The settlement provides for each class member to be issued a credit of six dollars (\$6.00) regardless of the number of tickets purchased. The credit must be used within twelve (12) months of the date of issuance. The settlement also recognizes changes to the ticket sales process of Ticketmaster in the Province of Quebec. Ticketmaster also agrees to pay the class counsel fees of LPC Avocats for the members of the Settlement Class (as detailed in the Settlement Agreement).

**WHAT ARE MY OPTIONS?**

If you **want to participate in the settlement** and receive the benefits, you do not need to do anything. If you participate in the settlement, you will be bound by the terms of a release contained in the settlement and will not have the right to sue individually regarding any purchase of tickets to an event in Quebec using [www.ticketmaster.ca](http://www.ticketmaster.ca) or the Ticketmaster mobile application.

If you **do not want to participate in the settlement**, you can opt out of the class action by completing the Opt-Out Form found at [www.lpclex.com/ticketmaster-settlement](http://www.lpclex.com/ticketmaster-settlement) and sending it to [JZUKRAN@LPCLEX.COM](mailto:JZUKRAN@LPCLEX.COM) by **March 9<sup>th</sup>, 2018**. If you opt out, you will not be eligible to receive the benefits of the settlement and will not be bound by the release, but you will have the right to sue individually.

If you want to **object** to the proposed settlement, you must write to Mtre. Joey Zukran at [JZUKRAN@LPCLEX.COM](mailto:JZUKRAN@LPCLEX.COM) by **March 9<sup>th</sup>, 2018**. Class Counsel will bring all objections to the attention of the Court. The court cannot change the parties' settlement, and objections will count only against approval of the proposed settlement.

**WHO REPRESENTS ME?**

Class Counsel is:  
**Mtre. Joey Zukran**  
LPC Avocats  
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514-379-1572.

**This Notice is just a summary. Go to [www.lpclex.com/ticketmaster-settlement](http://www.lpclex.com/ticketmaster-settlement) for additional information and to review the proposed settlement agreement.**